

ETA

Tyre, MOT & Key Insurance Policy Document

Greener, cheaper, peace of mind.



Your green
peace of mind

TYRE, MOT AND KEY INSURANCE



**Your green
peace of mind**

Administered by

**MB&G Insurance Services Limited
21-26 Howard House
Howard Street
North Shields
Tyne & Wear NE30 1AR**

This insurance is in addition to Your legal rights and does not affect such rights if the goods are not of merchantable quality or are unfit for the purpose intended or not as described



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INTRODUCTION AND DEFINITIONS

➤ INTRODUCTION

Thank You for purchasing Your Tyre, MOT or Key insurance, We would ask that You to read Your policy carefully and ensure that You fully understand each element of the insurance and the terms & conditions which apply. If You have any queries whatsoever regarding Your policy and the cover it provides please contact in the first instance Your supplying dealer or alternatively the Administrator.

Your policy is only valid when accompanied by a Policy Schedule which provides details of Your Vehicle and when each element of cover will begin and end.

Your policy, Policy Schedule, application and the Keycare membership pack should be read as one contract.

Contract of Insurance

Your policy has been arranged by Mechanical Breakdown & General Insurance Services Limited with UK Underwriting Ltd on behalf of: AXA Insurance UK plc, Registered in England No.78950. Registered Office: 5 Old Broad Street, London, EC2N 1AD. Mechanical Breakdown & General Insurance Services Limited, UK Underwriting Ltd and AXA Insurance UK plc. are authorised and regulated by the Financial Services Authority. This can be checked on the FSA's register by visiting the FSA's website at www.fsa.gov.uk/register or by contacting them on 0845 66606 1234.

Governing Law

This policy shall be governed by and construed in accordance with the Law of England and Wales unless the Insured's habitual residence (in the case of an individual) or central administration and/or place of establishment is located in Scotland in which case the law of Scotland shall apply.

➤ DEFINITIONS

The following words or expressions detailed below have the following meaning wherever they appear in the policy and will appear with a capital letter.

Administrator

Tyre and MOT Sections of Your policy - Mechanical Breakdown & General Insurance Services Limited (MB&G), 21/26 Howard House, Howard Street, North Shields, Tyne & Wear, NE30 1AR. Telephone 0191 2596378.

Keycare Section of Your policy - Keycare Limited, 2a Westgate, Baildon, Shipley, West Yorkshire, BD17 5EJ. Telephone 0845 3030550.

Claim Limit

The maximum amount payable under each section of Your policy as shown on Your Policy Schedule.

Damage(d)

The sudden and unforeseen deflation of a Tyre arising from accidental damage to the Tyre itself, or malicious damage to the Tyre or valve from a third party, necessitating immediate repair or replacement before normal use can be resumed.

'E' Marked Tyres

The 'E' mark is a European recognised quality mark for tyres. All passenger car tyres sold in the European Union must be stamped with the 'E' mark on their sidewall to indicate that they comply with current legislation.

Excess

The first £10.00 of any claim on the Tyre & MOT section payable by the Insured.

Geographical Limits

The area in which, this policy is effective namely Great Britain, Northern Ireland, the Isle of Man and the Channel Islands.



DEFINITIONS (Continued)

Insured / You / Your

Registered owner of the Vehicle forming the subject matter of the Policy.

Insurer / We / Us / Our

UK Underwriting Ltd on behalf of AXA Insurance UK plc.

Key Fob

The fob provided under the Keycare section of Your policy to which Your keys are attached.

MOT Test

Ministry of Transport test by which has been authorised by The Vehicle & Operator Services Agency to offer an MOT Testing service on behalf of the Secretary of State for Transport.

MOT Certificate

The MOT Certificate (VT20) issued by the MOT test station.

Notification of Refusal to Issue a MOT Certificate

The Notification of refusal to issue a MOT Certificate (VT30) issued by the MOT Test station should the Vehicle fail to meet the requirements of the MOT Test.

Policy Duration

The period selected at the time of purchase which runs from the inception date of the policy to the expiry date stated on the Policy Schedule.

Policy Schedule

Confirmation of the Vehicle, the Insured details, Policy Duration, component cover selected and the Claim Limit.

Repair Cost

The reasonable cost of repair materials, including the cost of a new valve if necessary; and the reasonable labour cost of repairing, fitting and balancing of the repaired Tyre.

Repairer

Any full-time business providing the supply and fitting of car tyres Tyre(s).

Replacement Costs

The reasonable cost of a like for like Tyre of similar make, quality, wear and condition as the Damaged Tyre, including the cost of a new valve if necessary; and the reasonable labour cost of fitting and balancing of the new Tyre.

Tyre(s)

Only the four Tyres fitted to Your Vehicle plus the spare Tyre at inception of this policy and their replacements under this policy not exceeding 19" wheel diameter.

Vehicle

Only the Vehicle as identified on the Policy Schedule being less than eight years old and having covered less than 80,000 miles at time of purchase.

Wear & Tear

The gradual deterioration associated with normal use and age of the Vehicle and its components.

Worn Out

Components, which have reached the end of their normal effective working lives because of age and/or usage.

TYRE INSURANCE



WHAT IS COVERED

You are covered up to the Claim Limit shown on Your Policy Schedule subject to the application of the Excess for up to four Tyre(s) fitted to Your Vehicle and one spare Tyre, which require repair or replacement as a result of Damage.



WHAT IS NOT COVERED

1. Wear and Tear generally, including any unevenly worn Tyres caused by defective steering geometry outside manufacturer's recommended limits, or wheel balance; failure of a suspension component or shock absorber or which in the opinion of a qualified engineer was caused wholly or partly from a lack of maintenance e.g. incorrect Tyre pressure.
2. The Excess.
3. More than five Tyre claims in the Policy Duration.
4. Tyres over 19" (482mm) in diameter
5. Any Damage
 - 5.1. where the fault or Damage occurred before the inception of this insurance, or incurred due to the Vehicle being driven following the initial failure.
 - 5.2. caused by fire, any road traffic accident, or where the Vehicle is a total loss.
 - 5.3. where damage is caused to any other part of the Vehicle by the same incident which is part of a road traffic accident or road risk insurance claim.
 - 5.4. any malicious damage claim, which is not accompanied by a valid and substantiated crime reference number.
 6. Theft of the Tyre(s).
 7. Any claim where at the time of Damage the Tyre tread depth is less than 2mm across the full legal width of the Tyre.
 8. Tyre(s) which are not 'E' Marked Tyres and any claim where there has been an attempt to remove the serial number or other identifying marks from the Tyre(s).



HOW TO MAKE A CLAIM

If damage occurs please help the Administrator by reporting Your claim according to the following procedure. In the case of malicious Damage, report the incident to the Police and advise Us of Your valid crime reference number.

1. Ensure that no work of any description is carried out on the Vehicle without the express authorisation of the Administrator.
2. The Repairer who is to complete the repairs will need to provide the following information in order to process a claim:
 - (a) Confirm the tread depth of the Damaged Tyre(s)
 - (b) Advise Us of the cause of damage
 - (c) Provide an itemised repair/Replacement Costs estimate

If the claim is covered by the policy, verbal authorisation will be given to carry out the repair. A claims authority number will be issued with an authorised Repair Cost, which is the most We will pay for the repair, subject to Your Claim Limit.

3. Payment: When the repairs have been completed, the Repairer must submit the above documents. The invoice must be addressed to the Administrator and clearly show the authority number given and give full details of the repairs including parts used, labour and VAT.



REGISTERING A REPLACEMENT TYRE

Should You wish extend Your policy to cover a replacement Tyre subject to acceptance You should notify the Administrator in writing stating Your policy number, type of Tyre and date it was purchased. A registration fee of £7.50 (inc VAT) per tyre is payable by cheque made payable to the Administrator. On acceptance of the registration Your cover will be extended to include the replacement tyre under the terms of Your policy.

UK Underwriting Ltd are an insurers agent and in the matters of a claim act on behalf of the Insurer.



MOT INSURANCE



WHAT IS COVERED

The following items are covered where a VT30 (MOT failure certificate) is issued and lists the item(s) as the reason for not issuing a VT20 (MOT test certificate). Cover is valid 30 days prior to and 30 days after the date the MOT test is due.

Lighting Equipment - Headlamps, front and rear side lamps, number plate illumination lamp, headlamp aim, stop lamps, rear reflectors, rear fog lamps, hazard warning lamps and control, direction indicator control, fog lamp on/off indicator.

Steering and Suspension - Steering control, steering mechanism and system, power steering, transmission shafts, wheel bearings, front and rear suspension and shock absorbers, suspension drag link, track rod ends, suspension springs, wishbones, swivel joints, suspension mountings, sub frame.

Brakes - Master cylinder, wheel cylinders, calipers, load compensator, ABS modulator/sensors, electronic control unit, hoses / cables.

Seats and Seatbelts - The condition and operation of all seats, seatbelts, pre-tensioners and seatbelt mountings.

General - Carburettor, fuel injection, engine management unit or sensor replacement directly as a result of calibration failure to meet MOT exhaust emission standards, horn, speedometer, and speed limiter, windscreen wipers and washers, (excluding wiper blades and rubbers). NB. Tuning and adjustments only if necessary to meet MOT exhaust gas emission standards.



WHAT IS NOT COVERED

1. The MOT test & retest fee.
2. Accident or structural damage, rust or corrosion, windscreen replacement or repair.
3. Items subject to fair Wear and Tear such as Tyres, brake pads etc.
4. The Excess.
5. Components which are not cited as failed on the VT30, but which are replaced during the course of the repair.
6. Advisory items noted on the VT30.



HOW TO MAKE A CLAIM

Should it be necessary to make a claim the following procedure **MUST** be adhered to within seven days from the date of issue of the VT30.

1. Ensure that no work of any description is carried out on the Vehicle without the express authorisation of the Administrator.
2. The garage who completes the MOT Test and issues a VT30 will need to provide the following documents in order to process a claim:
 - (a) A copy of the previous MOT certificate (VT20)
 - (b) Copy of the VT30 (Refusal to issue to MOT Certificate)
 - (c) Your MOT Insurance schedule
 - (d) Repair Invoices

If the claim is covered by the policy, verbal authorisation will be given to carry out the repair. A claims authority number will be issued with an authorised repair cost, which is the most We will pay for the repair, subject to Your Claim Limit.

Payment: When the repairs have been completed, the Repairer must submit the above documents. The invoice must be addressed to Administrator and clearly show the authority number given and give full details of the repairs including parts used, labour and VAT.

UK Underwriting Ltd are an insurers agent and in the matters of a claim act on behalf of the Insurer.

KEYCARE INSURANCE

Full details of Your Keycare insurance will be forwarded to You by the scheme Administrator (Keycare Limited). Should You need to make a claim prior to the receipt of Your membership pack please note the following benefits of cover and claims procedure.

All keys which are attached to the Key fob are covered subject to Your membership being in force at the time of loss or theft and the Key fob being registered with Keycare Limited.



WHAT ARE THE FEATURES & BENEFITS OF KEYCARE INSURANCE?

- 90% of lost or stolen keys reported to Keycare are reunited with their owners (if the key fob is attached to the keys)
- Protection for replacement locks, keys (max 3 per claim) and locksmith charges up to £1,000
- Assistance with keys locked inside Your Vehicle, home or office or broken in a lock
- The cost of opening safes
- Access to a nationwide network of locksmiths
- The cost of replacing and / or reprogramming of a single lost or stolen remote alarm / immobiliser fob
- Car Hire up to 3 days when stranded due to loss or theft of Your keys
- Reasonable transportation costs following the loss or theft of Your keys
- Emergency helpline available 24 hours a day, 365 days per year
- No excess to pay
- No limit to the number of claims up to the aggregated value of £1,000 in any 12 month period
- No claims discount on Your motor or home insurance are not affected



SIGNIFICANT AND / OR UNUSUAL EXCLUSIONS

Full details are provided in Your Keycare membership pack which will be sent to You via Keycare Ltd.

- You must take all reasonable precautions to prevent loss or damage
- The keys attaching to the Key fob must have been lost or stolen from the registered fob holder or a member of the fob holder's immediate family residing at your home
- No keys shall be deemed to be irrecoverably lost until 3 days after the loss is reported to Keycare Limited, after that time a claim can be made
- Keycare cover is subject to the Key fob being attached to the keys at the time of loss or theft of Your keys
- Replacement of locks considered to have been previously damaged prior to the loss or theft of Your keys
- The maximum number of keys, which can be claimed for, is 3 keys per lock
- Any single claim or sequence of claims over the £1,000 claim limit in any 12 month period of cover



HOW TO MAKE A CLAIM

Should You need to make a claim please contact the Keycare helpline which is available 24 hrs a day 365 days a year. They will be able to bring you help swiftly and professionally.

Keycare Helpline 0845 3030550

UK Underwriting Ltd are an insurers agent and in the matters of a claim act on behalf of the Insurer.



INSURANCE CONDITIONS

- 1 At the commencement of this insurance Your Vehicle must have at least 90 days of its current MOT remaining, or in the case of Vehicles less than 3 years old, be more than 90 days from its first MOT date.
- 2 The Insured is liable for the Excess element of any claim.
- 3 The Insurer's liability under the MOT section of this policy will be binding for 30 days prior to and 30 days after the date the MOT test is due.
- 4 It is a condition precedent to any liability under this policy that the Vehicle shall be free of any pre-existing faults at the time of issue of the policy and that it shall be serviced in accordance with the Manufacturers recommended service intervals by a garage registered for VAT. A maximum allowance of 21 days or 500 miles (whichever is less) shall be permitted as a run-over on the due date of service intervals.
- 5 During the Policy Duration the Insurer will repair or replace those items covered under the policy for parts and labour up to the Claim Limit specified on the Policy Schedule. It is expressly stipulated that within the Claim Limit, all labour times are in accordance with the current I.C.M.E. Manual.
- 6 Subrogation the Insurer reserves the right to take over and carry out the defence or settlement of any claim after a payment has been made under this policy. Legal action may be taken in the name of the Insured to recover payment from a third party made under this policy.
- 7 The Insurer shall not be liable for any claim arising thereby or indirectly caused or contributed by or in consequence of a loss listed under the heading 'Exclusions' on pages 9 and 10 of this policy.
- 8 The Insured shall take all reasonable steps to prevent loss or damage to the insured Vehicle and shall observe the terms of this policy.
- 9 In the event of any occurrence giving rise to a claim, the Insured must follow the "How to make a Claim" section of the relevant cover option.
- 10 If at the occurrence of a claim there exists any other insurance which would entitle the Insured to indemnity then this policy shall only contribute its rateable proportion of such loss.
- 11 The Insurer reserves the right to subject the Vehicle and or failed components to expert assessment.
- 12 Where dismantling of a covered component is necessary to determine the validity of a claim, the Insured must authorise any dismantling. Costs incurred will only be met as part of a valid claim.
- 13 The Insurer and / or Administrator may cancel this policy by giving 7 days notice by recorded delivery to the last known address of the Insured.
- 14 In the event of a claim and liability having been rejected by the Insurer, the Insurer shall not be liable for this claim after the expiry of three months from the date of rejection unless within that time the claim is subject to arbitration.
- 15 It is expressly agreed and declared that the Insurer shall be released from all liability and obligation should the conditions of the policy not be complied with fully.
- 16 If the policy is cancelled outside of the cooling off period for whatever reason there will be no refund of premium.
- 17 The Insurer reserves the right to direct or redirect a claim to one of its approved repairers in order for repairs to be completed. Where the Insured wishes to nominate a Repairer, the labour content of any claim will be limited to the approved labour rate and standard repair times of the Administrator.
- 18 All benefits under this policy shall be forfeited and the Insurer and Administrator shall be released from all obligations to You if the conditions and 'How to Claim' procedures are not complied with OR a claim made by You or anyone acting on Your behalf to obtain a Policy benefit is fraudulent or intentionally exaggerated; OR a false declaration or statement is made in support of a claim under this policy.
- 19 If the Insurer accepts that there is a claim under this insurance but there is a disagreement in respect of the amount to be paid, the disagreement will be referred to an Arbitrator appointed in accordance with current statutory provisions. In these circumstances the Arbitrator's award must be made before there is any right of action against the Insurer.
- 20 The policy, Policy Schedule, Keycare Membership pack and application details will be read as one contract. A word or expression to which a specific meaning has been attached will keep the same meaning wherever it appears unless specifically stated otherwise. A particular word or phrase which is not defined will have its ordinary meaning.
- 21 Non-Disclosure, Misrepresentation or Misdescription - this policy is voidable if you or anyone

INSURANCE CONDITIONS (Continued)

acting for you fails to disclose, misrepresents or misdescribes any material fact. If the Insurer voids this policy they will void it in its entirety and no cover will apply.

- 22 We reserve the right to instruct an independent engineer to inspect the Vehicle its components and Tyre(s) before authorising any claim. In the case of a Tyre claim the Repairer must retain the Tyre for inspection for 4 weeks from the date of notification of the claim to the Administrator.

EXCLUSIONS

The Insurer shall not be liable for any claims arising thereby or indirectly caused or contributed by or in consequence of a loss;

1. (a) Occurring during the warranty or guarantee period of any manufacturers or the dealer's Excess Period (if any) or where faults have developed during such period prior to the commencement of the Policy Duration (provided they were evident at that time) and which have not been completely rectified.
- (b) Resulting from any modification to the Vehicle or the substitution of components by non- standard components or equipment not approved by the manufacturer of the Vehicle.
- (c) If the mileometer has been altered or disconnected or inoperative resulting in the mis- representation of the Vehicle's actual mileage.
- (d) Caused by or arising from:
 - (i) Failure to follow the manufacturers servicing maintenance schedule, faulty repair of the Vehicle or from negligence, abuse or wilful damage.
 - (ii) The subjecting of the Vehicle to a load greater than that permitted by the manufacturer's recommendations.
 - (iii) Fire, self-ignition, lightning, earthquake, explosion, frost, storm, tempest, flood, water damage, theft or attempted theft, aircraft or other aerial devices or articles dropped there from or any extreme cause.
 - (iv) Any road traffic accident or collision.
 - (v) Components subject to recall or repair or replacement by the manufacturer or attributable to a manufacturer's design defect.
- (e) Directly or indirectly caused by or arising out of war, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power, riot, civil commotion, strikes, lockout, confiscation or detention by customs or other officials or authorities, malicious intent or vandalism.
- (f) Directly or indirectly caused by or contributed to by or arising from:
 - (i) ionising radiations or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
 - (ii) The radioactive toxic explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
- (9) Occasioned by pressure waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds.
 2. Fuel, antifreeze, hydraulic fluids, grease or oils.
 3. The VAT content of any claim where the Insured is VAT registered.
 4. Manufacturing defects or faults including manufacturer's recall.
 5. Cost incurred in routine servicing or repairs.
 6. Liability, which attaches to the Insured by virtue of an agreement but which would not have attached in the absence of such agreement.
 7. Any costs incurred in excess or outside of the scope of cover under this insurance including any form of consequential loss, depreciation or diminution in value.



EXCLUSIONS (Continued)

8. Faults in workmanship or materials, or any consequential loss in repairs paid for or arranged by Us on Your behalf. It is Your responsibility to meet any costs in excess of, or rejected as not being Our liability.
9. Any vehicle owned by a garage or its associated companies or by the proprietor of such garage or associated companies or by an employee or relative of such proprietor or component breakage occurring whilst the Vehicle is in the custody or control of such persons.
10. Any liability for death, bodily injury or loss of or damage to property other than the Insured Components or loss of use or any consequential loss of whatsoever nature.
11. Loss of whatsoever nature arising directly or indirectly, in whole or in part, due to any act or omission which is wilful, unlawful or negligent on Your part.
12. The following vehicles are excluded from cover All American, Australian and Canadian vehicles (unless built for the UK market), Stretched limousines, Aston Martin, Bentley, Bristol, Bugatti, Caterham, Daimler 12 cylinder models, De Tomaso, Electric or hybrid powered vehicles, Ferrari, Ford Cosworth models, Hummers, Jaguar 12 cylinder models, Kit Cars, Lamborghini, Lancia Delta Integrale/8.32 Models, LCC Rocket, Lotus, LPG power vehicles, Marcos, Maserati, McLaren F1, Mitsubishi 3000 GT, Morgan, Nissan 300ZX/Skyline, Noble M10, Panther, Porsche, Rolls Royce, Rotary engine vehicles, Subaru SVX, TVR, Venturi, Westfield. Service vehicles (police, ambulance etc), vehicles used for hire & reward, taxis, vehicles, or vans with a carrying capacity exceeding 35cwt, or to vehicles used in any sort of competitions, rallies, pace making or off road use .
13. Any Vehicle over eight years old / and or over 80,000 miles at the date of purchase of the policy.

CUSTOMER SERVICE / COMPLAINTS

Any complaint should be addressed in the first instance to:

Members Services Manager, ETA Service Limited, 68 High Street, Weybridge, KT13 8RS.

If you are not satisfied with the way that a complaint has been dealt with please contact the Administrator, the contact details are:

Tyre Insurance & MOT Insurance sections

The Managing Director, MB&G Insurance Services Limited, 21-26 Howard House, Howard Street, North Shields, Tyne & Wear, NE30 1AR.

Should Your concerns relate to the cover provided under the **Keycare Insurance** section of Your policy please contact:

Keycare Limited, 2a Westgate, Baildon, Shipley, West Yorkshire, BD17 5EJ.

Please ensure Your policy number or Keyfob number is quoted in all correspondence to assist a quick and efficient response.

In the event You remain dissatisfied and wish to make a complaint, You can do so by contacting the following:

The Head of Claims, UK Underwriting Ltd, 2 Gibraltar House, Bowcliffe Road, Leeds, LS10 1HB

If it is impossible to reach an agreement, You have the right to make an appeal to the Financial Ombudsman Service, this also applies if You are insured in a business capacity but have a group annual turnover of less than £1 million, or are a charity with an annual income of less than £1 million, or are a trustee of a trust with a net asset value of less than £1 million, you may contact the Financial Ombudsman Service. You may contact the Financial Ombudsman Service at:

Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, Docklands, London, E14 9SR. Tel. 0845 080 1800

The above complaints procedure is in addition to Your statutory rights as a consumer for further information about Your statutory rights contact Your local authority Trading Standards Service or Citizens Advice Bureau.

Please quote Your policy / Key fob number in all correspondence.

COMPENSATION SCHEME

AXA Insurance UK plc is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme, if they cannot meet their obligations. This depends on the type of business and the circumstances of the claim. Most insurance contracts are covered for 100% of the first £2,000 and 90% of the remainder of the claim. You can get more information about compensation scheme arrangements from the FSCS or visit www.fscs.org.uk

CANCELLATION

We hope You are happy with the cover this policy provides. However, if after reading this policy, this insurance does not meet with Your requirements, return it to Your supplying dealer within 14 days of issue and we will refund Your premium. Thereafter, You may cancel the policy at anytime however no refund of premium will be available. The Insurer shall not be bound to accept renewal of any insurance and may at any time cancel any insurance document by sending 14 days notice to the Insured at their last known address. Provided the premium has been paid in full the Insured shall be entitled to a proportionate rebate of premium in respect of the unexpired period showing on the insurance.

DATA PROTECTION ACT 1998

Please note that any information provided to Us will be processed by Us and Our agents in compliance with the provisions of the Data Protection Act 1998, for the purpose of providing insurance and handling claims, if any, which may necessitate providing such information to third parties.



POLICY TRANSFER

The unexpired portion of Your Tyre Insurance or MOT Insurance is transferable upon resale of the Vehicle to a private individual, provided that:

- (a) All documentation relevant to this policy has been passed over to the new owner.
- (b) The Vehicle has been serviced and maintained according to the policy requirements.
- (c) The details below are completed.
- (d) This policy together with a cheque for £25 made payable to: the Administrator by recorded delivery post, within seven days of transfer to:

MB&G Insurance Services
 21/26 Howard House
 Howard Street
 North Shields
 Tyne & Wear
 NE30 1AR

Telephone: (0191) 258 2733

Original owner's declaration:

I have sold the Vehicle to:

New Owner:

Address:

.....

Postcode: Telephone No:

Recorded mileage at date of transfer:

I enclose with this booklet all servicing receipts to date and I authorize you to return them to the new owner after transfer of the policy.

Date:

Insured's Signature: Signature of New Owner

The Keycare element of Your policy is non-transferable and remains with the original owner, should the new owner wish to benefit from the Keycare section of the policy they should contact Keycare Limited to arrange cover.



Your **green**
peace of mind

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